

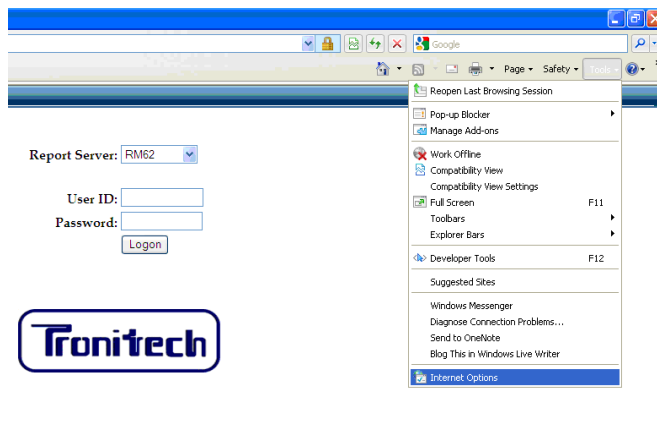
VAULTVIEW WEBSITES

This document details the recommended Internet Explorer settings for using Tronitech’s Vaultview web product, and the process to install the Vaultview plug-in. The configuration is necessary for queries, viewing documents, and installing the Vaultview plug-in. These configurations and installations are only necessary the first visit to the Vaultview webpage because Internet Explorer is capable of saving these changes. These instructions are for PCs running Windows XP with Internet Explore 7 or Internet Explore 8. The manual installation files for the RM PDF Viewer and plug-in are located at www.Tronitech.com/VVSupport.aspx.

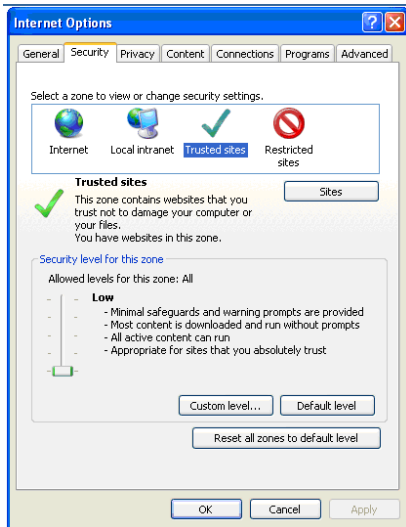
Internet Explorer Settings

Trusted Sites

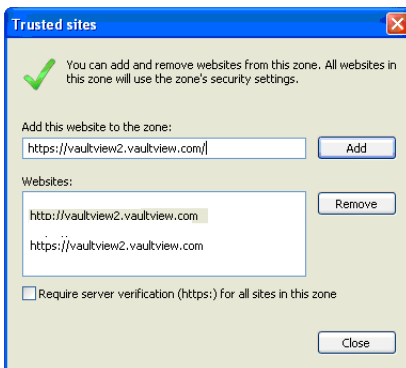
1. Open Internet Explorer, click the Tools drop down menu, and navigate to the Internet Options (Tools -> Internet Options)



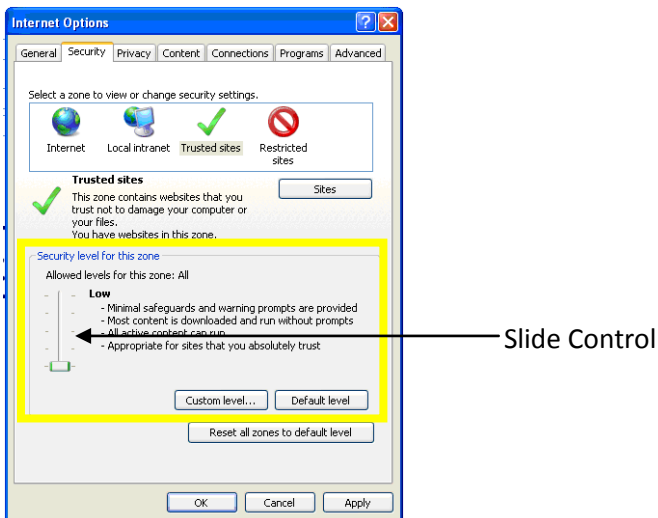
2. Select the Security tab in Internet Options
3. Select Trusted Sites in the box with the label “Select a zone to view or change security setting” and click the Sites button



4. Add <https://vaultview2.vaultview.com/> and <http://vaultview2.vaultview.com> to the Websites list and click the Close button



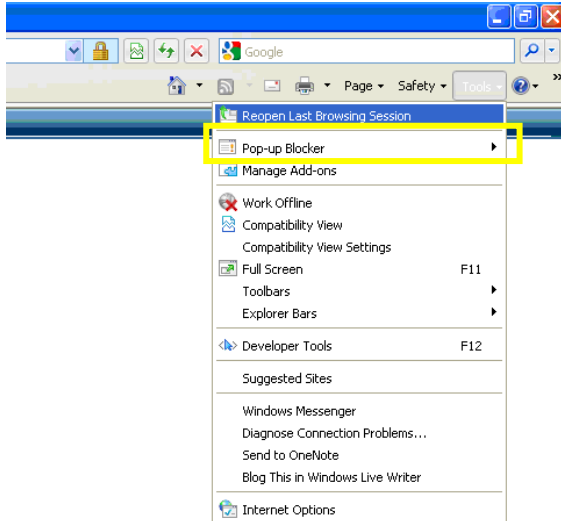
5. With the Trusted sites selected, drag the slide control in the “Security level for this zone” box to the bottom (Low)



6. Click Ok

Pop Up Blocker

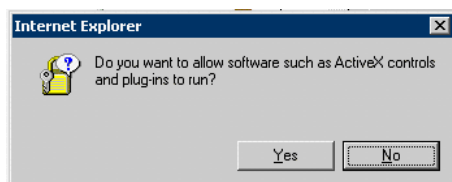
1. Select the Tools drop down menu and Pop-Up Blocker



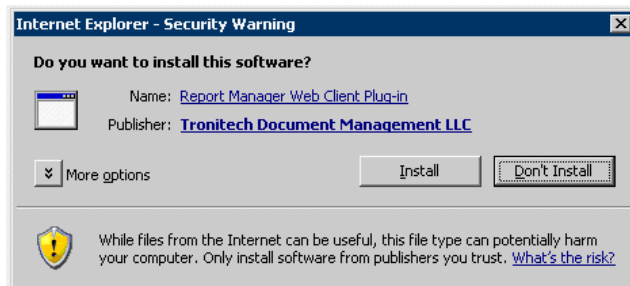
2. Ensure the pop-up blocker is off
3. Verify all other third party (e.g. Yahoo, Google, etc...) pop-up blockers are off

Vaultview Plug-In

1. Open Internet Explorer and browse to your Vaultview website
2. The first message box asks for permission for the install to continue, so click the Yes button

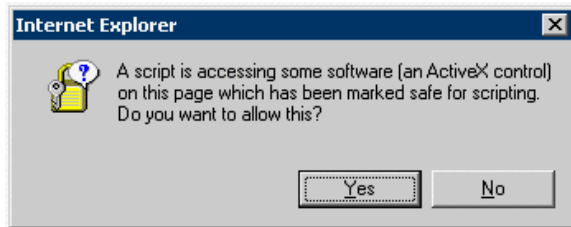


3. The next message box to appears is to verify starting the installation, click Install, and the first plug-in will install silently.

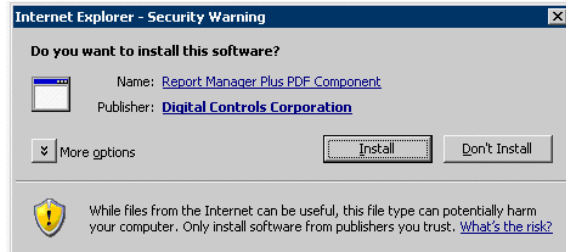


Vaultview PDF Viewer

1. Browse to the Vaultview webpage, login to the site, and search for a document
2. Select a document to view from the hit list which opens a new window
3. The next message box is to verify permission, click Yes



4. The next message box prompts to install the PDF viewer, click Install and the application will automatically install the viewer



These settings are for most PC and Internet Explorer environments, however, some of the message boxes are dependent upon IE's security settings when accessing the site, so some installations can vary. Other factors that may prevent a successful experience are Windows permissions, third party anti-virus software, and website configuration. Below is the contact information for further assistance:

8719 Boehning Lane
Indianapolis, IN 46219
Phone: (800) 582-7652
Fax: (317) 899-4184

support@Tronitech.com
www.Tronitech.com/Support.aspx

The manual installation files for the Vaultview PDF Viewer and plug-in is located at www.Tronitech.com/VVSupport.aspx. Each of these files has its own installation documentation available on the same page.