



KONICA MINOLTA



News Release

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Konica Minolta Honors Tronitech of Indianapolis Indiana with 2011 Pro-Tech Service Award for Service Excellence

Ramsey, N.J. and Tronitech, Indianapolis, Indiana – May 25, 2011, – Konica Minolta Business Solutions U.S.A., Inc. (Konica Minolta) today announced that **Tronitech of Indianapolis Indiana**, has been honored with a 2011 Pro-Tech Service Award, which recognizes those Konica Minolta dealerships that demonstrate the highest commitment to customer support and satisfaction.

“Providing excellent service has become increasingly important in our industry, and Konica Minolta is committed to assuring the highest performance standards across our organization,” said James Ingrassia, Vice President, Solutions Support Division, Konica Minolta Business Solutions U.S.A., Inc. “The Pro-Tech Service Award represents Konica Minolta’s gold standard for service competence and proficiency. There is no higher honor for an authorized Konica Minolta dealer partner and **Tronitech** should be very proud of its achievement.”

An 11 time Pro-Tech Service Award winner Tronitech, headed by **Edward Arkenau** is dedicated to delivering professional, reliable service and maximum performance for Konica Minolta’s award-winning lines of digital imaging products. To attain the Pro-Tech standard, each element of **Tronitech’s operation** was evaluated and measured, including its management skills, inventory control systems, technical expertise, dispatch systems, and customer satisfaction ratings.

“The Pro-Tech Service Award is a mark of distinction which we are proud to showcase as it symbolizes our commitment to offering the best business practices in our marketplace,” said **Randall Wheeler, Technical Service Manager, Tronitech** “This award certifies to our customer base that we have the skills, people and systems to keep their Konica Minolta equipment operating at the highest level of productivity. Additionally, it provides our customers another great reason to count on Konica Minolta and **Tronitech** for all of their document management needs.”

About Konica Minolta

Konica Minolta Business Solutions U.S.A., Inc. is a leader in advanced imaging and networking technologies for the desktop to the print shop. For the fourth consecutive year, Konica Minolta was recognized as the [#1 Brand for Customer Loyalty](#) in the MFP Office Copier Market by Brand Keys. BLI has named Konica Minolta 2011 [“Line of the Year”](#) award winner for the company’s award-winning line of bizhub Color and Monochrome Multifunctional Products. For more information, please visit www.CountOnKonicaMinolta.com and follow Konica Minolta on [Facebook](#), [YouTube](#), and [Twitter](#).



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About Tronitech

Tronitech is a "full- service document management company" headquartered in Indianapolis Indiana with offices in Cincinnati, Ohio, Columbus, Ohio and Lexington Kentucky. The mission of Tronitech has been to provide our clients with Excellence in Records and Document Management Solutions. Tronitech has become the premier Document Management Solutions Specialist with a unique ability to adapt to each client's needs , quickly establish and maintain a genuine rapport with a team approach, and effectively implementing innovative techniques to meet our clients business goals.

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